

NDIS Code of Conduct

Version: 5

Published: 30 Sep 2024, 5:34 PM

Last edited: 30 Sep 2024, 5:33 PM

Approved: 30 Sep 2024, Rachel Freeman

Next review: 30 Oct 2027

Introduction

The NDIS Code of Conduct sets the standards for how the organisation carries out provision of NDIS supports and services.

Applicability

When

- applies to supports and services provided to all participants.

Who

- applies to all representatives including key management personnel, directors, full time workers, part time workers, casual workers, contractors and volunteers.

Governing regulations for this policy



NDIS (Code of Conduct) Rules 2018 (Cth)

Applicable processes for this policy



Manage worker performance



Transitions of Care between YBSS and Medical Care Providers

Documents relevant to this policy



[NDIS \(Code of Conduct\) Rules 2018](#)



Code of Conduct

- Act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions
- respect the privacy of people with disability
- provide supports and services in a safe and competent manner with care and skill
- act with integrity, honesty, and transparency
- promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability

- take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect, and abuse of people with disability
- take all reasonable steps to prevent and respond to sexual misconduct
- Do not charge or represent higher prices for the supply of goods for NDIS participants without a reasonable justification.